



## Administration of Group Hospitalisation and Surgical (GHS) Benefit

## Briefly about Medijaring

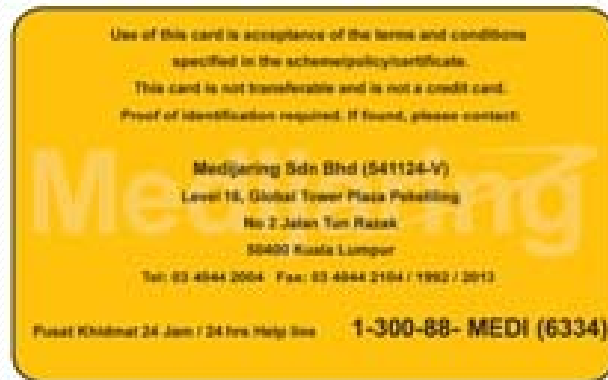
- Company : Medijaring Sdn Bhd (541124-V)
- Address : Level 16 Global Tower Plaza Pekeliling
- No 2 Jalan Tun Razak,
- 50400 Kuala Lumpur
- Incorporation : 7<sup>th</sup> March 2001  
100% Bumiputera ownership  
RegisterEd with Ministry of Health  
Registered with MOF: 357-01004662
- Website : [www.medijaring.com.my](http://www.medijaring.com.my)

- Medijaring Sdn Bhd has been appointed as TPA to manage GHS Policy Scheme for
- This Policy covers :
  - Emergency and accident treatment
  - Pre - Hospitalisation
  - Hospitalisation
  - Post- Hospitalisation

## MEDIJARING MEDICAL CARD



For hassle free Hospital admission please show your Medijaring card

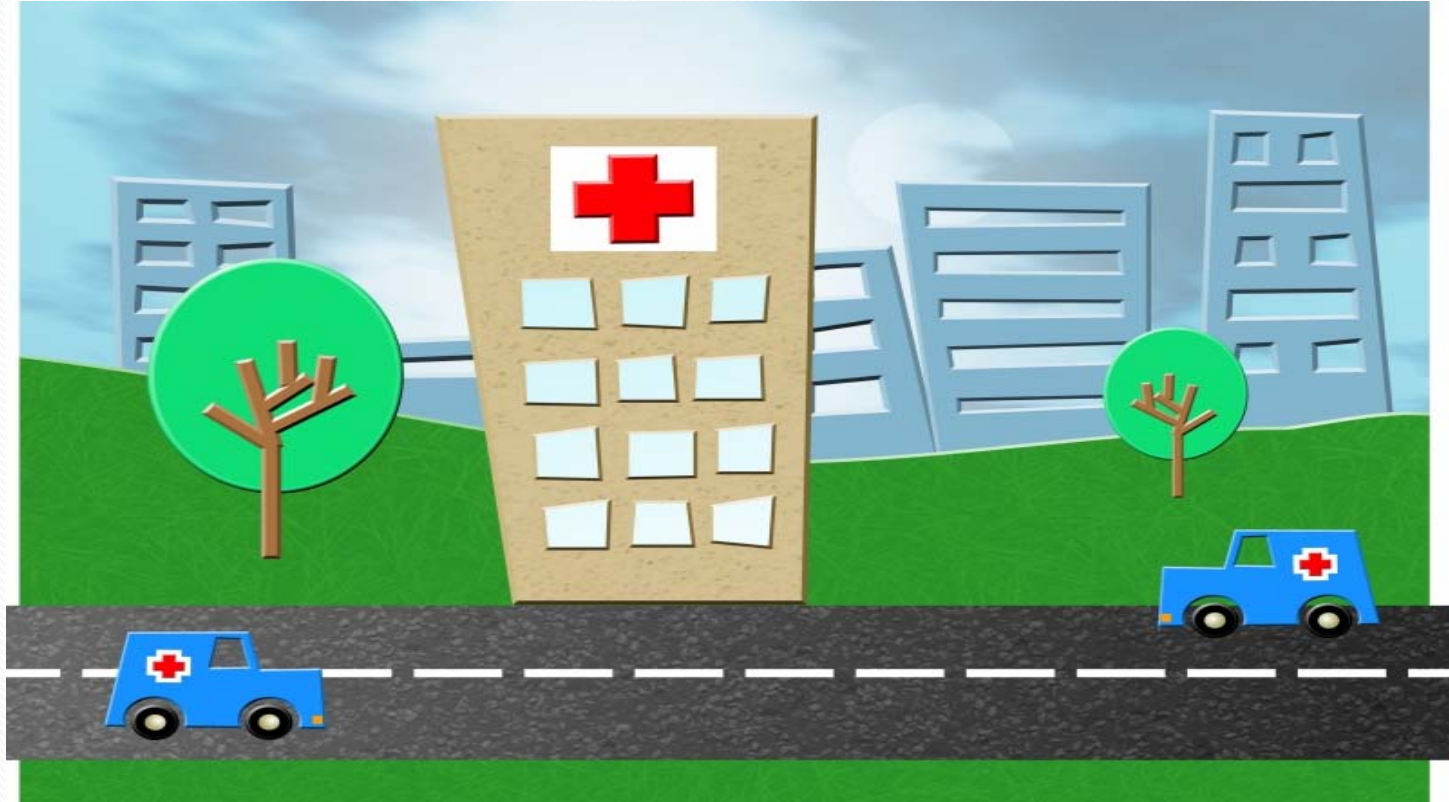


You do not have to worry if you forgot to bring your card :

- Just show your I/C for identification
- We need a bit of time to verify your identity

**Etiqa Insurance**

We issue card to all eligible staff and their covered dependants



## PROCEDURE ON HOSPITAL ADMISSION AND DISCHARGE

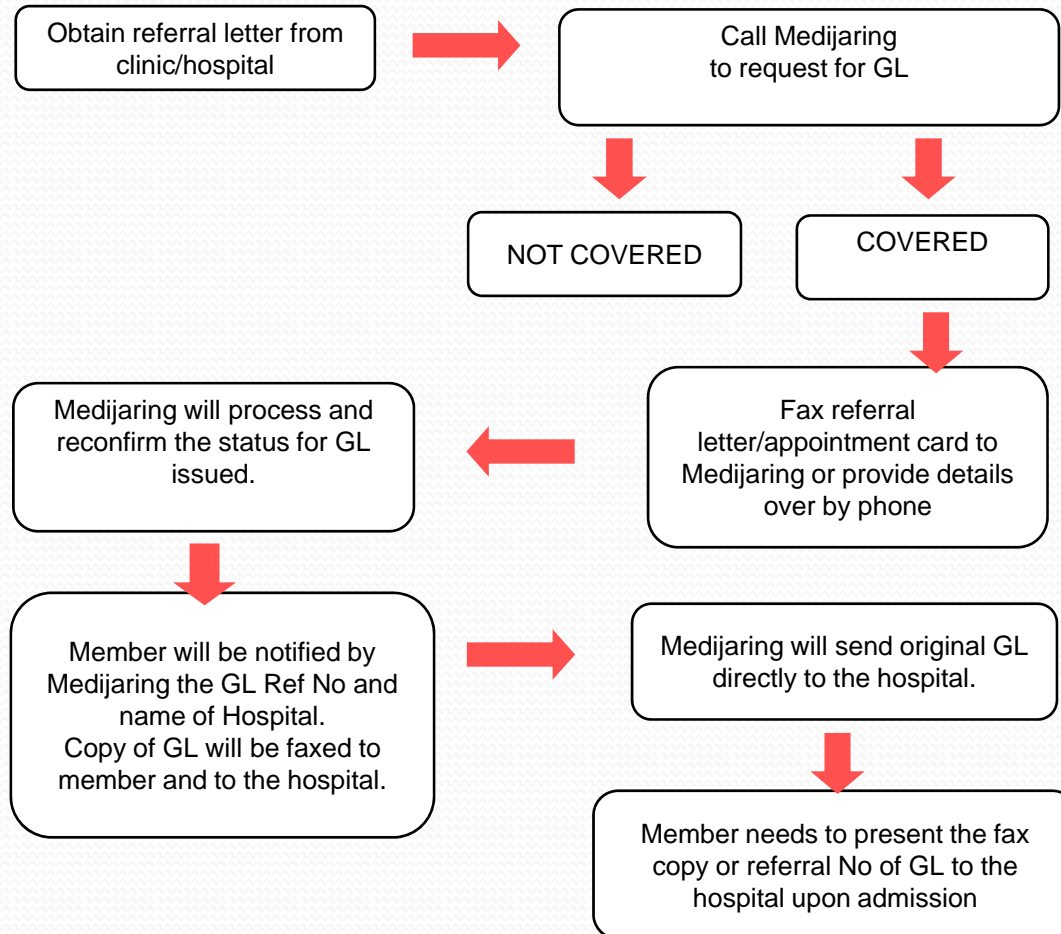
**NEED HELP?**

**CALL OUR HELPLINE**

**1-300-88-6334**

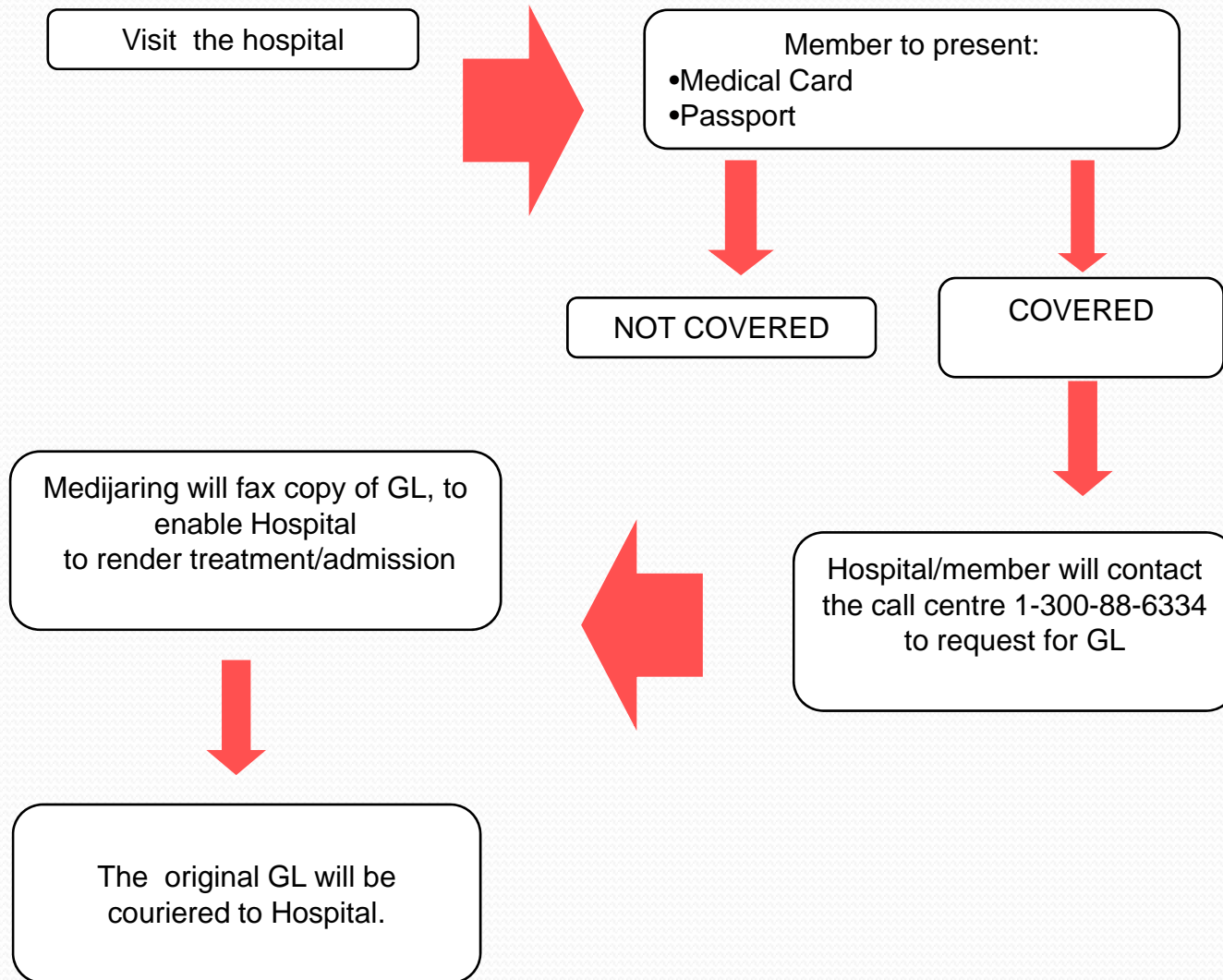
**24 HRS A DAY FOR 365 DAYS**

## FLOWCHART FOR PLANNED HOSPITAL ADMISSION



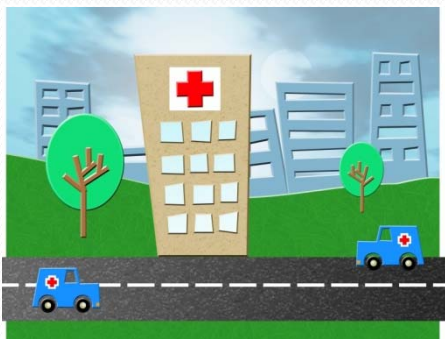
Upon discharge, member will be requested to sign on the "Confirmation of Treatment" form and settle the amount not covered by the Medical Scheme if any.

## FLOWCHART FOR ACCIDENTAL FOR EMERGENCY ADMISSION

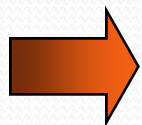




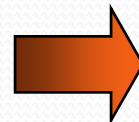
## "PAY AND CLAIM" TREATMENT



*Visit hospital or clinic.*



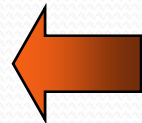
*Get treatment*



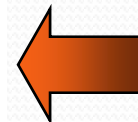
*Pay the bill.*



*Payment will be made to member's account*



*Claim will be verified according  
According to policy coverage.*



- Fill in the Claim Form
- Send the claim to Medijaring within 30 days after treatment.
- Attach original receipt.

## Reimbursement Cases.

- Emergency 12m/night-6 am.
- Pre- Hospitalisation.
- Post Hospitalisation
- Non panel hospitalisation.
- Overseas treatment.

Complete the claim form and submit to Medijaring together with:

Original Receipt/Invoice  
Medical report (if required)  
Referral Letter (if applicable)

Reimbursement will be made within 30 days from receipt of completed documents if sickness is covered by policy.

Forms can be obtained from:-

Medijaring Office  
Website [www.health.com.my](http://www.health.com.my)

## Answering Your Queries



In which situation my Medijaring card cannot be used ?

In the following cases :

**Emergency 12m/night-6 am.**

**Pre- Hospitalisation.**

**Post Hospitalisation**

**Non panel hospitalisation.**

**Overseas treatment.**

## What are the items not covered?

- A) Non medical Cost/expenses eg TV, phone, fax, radio or related facilities.
- B) Cost exceeding policy limit whether annual limit or internal limit
- C) **Co payment due to excess in room entitlement limit**
  - **Member has to bear 20% of total hospitalisation cost.**
- D) Medical conditions not covered by Policy.

Example : Specific illness

Pre existing illness

# How do I get card replacement?

- Submit your request to Medijaring via e-mail, phone call or fax together with
- The following information:
- Name and NRIC number
- Policy number
- Reason for replacement
- Contact information

## LOSS OF MEDICAL CARD

- RM 5 will be imposed for replacement of every card loss not due to theft or to accident (proof required)

# Q & A SESSION



**THANK YOU**